

THE ENGINE TO MAXIMUM PRODUCTIVITY IN THE WORKSHOP

Improved scheduling brings many benefits. No more lost time, less chaos in the workshop, more flexibility and more satisfied customers. As a result, more working hours and car parts are sold, which means an increase in turnover. What are you waiting for?

Childishly simple scheduling!

January 2022: version 4.0

PLAN-IT ONLINE

LET CUSTOMERS REQUEST A WORKSHOP APPOINTMENT 24/7

Plan-IT Online is an ideal addition to Plan-IT Workshop. This product makes it possible for your customers to request a workshop appointment 24 hours a day via your website.

SCHEDULE AN APPOINTMENT VIA THE WEBSITE

Plan-IT Online is an **online scheduling module** that you can easily integrate into your website. It shows the availability in your workshop per day, which you can set yourself in advance. If you use Plan-IT Workshop, this can be set automatically and your customer can see the current availability.

The customer can choose a suitable day and time for the appointment; times that you can also set in advance. You will receive an appointment request which you can confirm immediately.

INCREASE YOUR CUSTOMER FOCUS

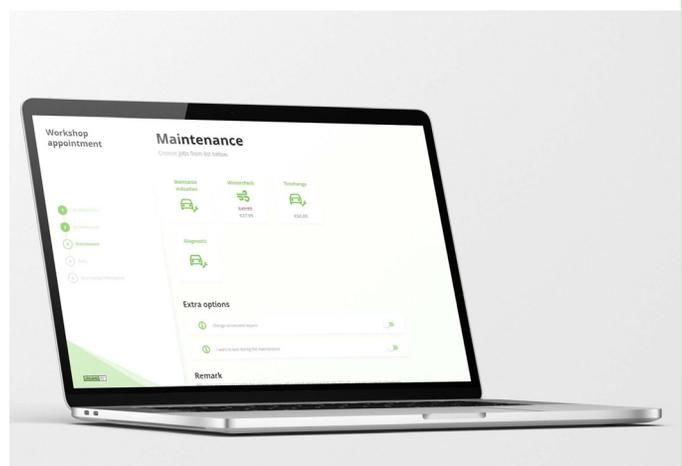
The customer is no longer tied to your opening hours to schedule a workshop appointment, which increases your flexibility as a company and also benefits your customer focus and satisfaction.

API

By means of our API you can use your own design that exactly matches the corporate identity on your website.

MORE POSSIBILITIES

Plan-IT Online offers even more options that you can take advantage of. For example, Plan-IT Online is extremely suitable for the tire change, it takes into account the time of the technician's operations & specializations and is linked in real time with Plan-IT Workshop for optimal scheduling.



PLAN-IT ONLINE

LET CUSTOMERS REQUEST A WORKSHOP APPOINTMENT 24/7

The customer is no longer tied to your opening hours to make a workshop appointment, which increases flexibility and benefits customer focus and satisfaction.

AVAILABLE VERSIONS

Plan-IT Online is available in two different options;

- Plan-IT Online on Time
- Plan-IT Online by Date.

ADDITIONAL MODULES

- Plan-IT Tire change
- Plan-IT Last Minute Deal
- CRM API

- √ Easy to integrate into your website
- √ Let customers request their own appointments 24/7
- √ Show real time availability
- √ Connects with Plan-IT Workshop
- √ Increases your customer focus and satisfaction

MULTILINGUAL

Plan-IT Online has a standard availability in four languages; Dutch, German, English and French.
Any other language is available on request.



PLAN-IT ONLINE

BY DATE



SCHEDULE BY DATE

The most common way to use the online module's calendar is scheduling by capacity. The customer chooses a certain date from the calendar that is still available and schedules a preferred time if necessary.



MULTILINGUAL

Plan-IT Online by Date has a standard availability in four languages; Dutch, German, English and French. Any other language is available on request.



API

By means of our API you can use your own design that exactly matches the corporate identity on your website.

MORE FLEXIBILITY FOR YOUR CUSTOMERS

Give your customers convenience and flexibility in scheduling an appointment at your workshop, plus you no longer have double bookings due to the real time operation of Plan-IT Online by Date.

You do not have to call customers back to confirm the appointment made. Plan-IT immediately reserves the required capacity.

Many major brands already work with Plan-IT Online by Date, with the module being seamlessly integrated into their website.

- √ Connected to your workshop capacity
- √ Takes day, space and specialism into account
- √ Works real time

PLAN-IT ONLINE ON TIME

Plan-IT Online on Time gives you real time insight in your schedule, which allows customers to choose an exact date and time for their appointment.

DIVISION IN THE WORKSHOP

Enjoy more division in the workshop, because not all customers have to drop off the car at 08:00 in the morning. When an appointment is made for later in the day, the customer is able to drop off the car at a later time. With this module you can optimally manage your replacement transport and waiting customers online.

API

By means of our API you can use your own design that exactly matches the corporate identity on your website. Many major brands already work with Plan-IT Online on Time, whereby the module is seamlessly integrated into their website.

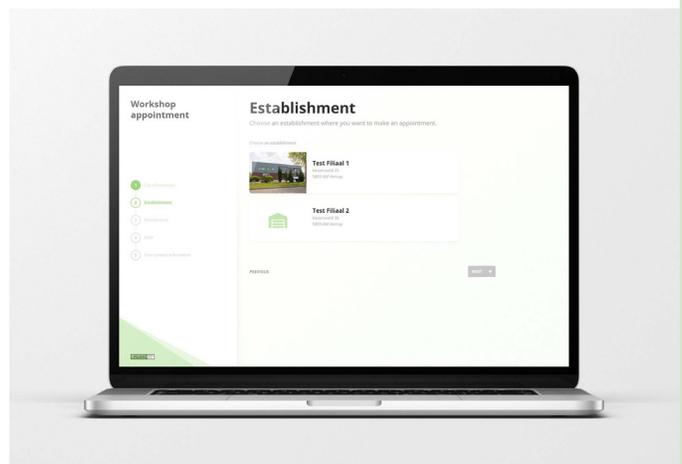
TAKES TIME INTO ACCOUNT

Plan-IT Online on Time takes into account how long a certain operation/job takes and takes into account the specializations of the technicians, so that the customer can see the available dates and timeslots in real time in the online calendar. You manage the length of the operations yourself, so you specify how much time should be reserved for a tire change or for a major service, etc.

MULTILINGUAL

Plan-IT Online on Time has a standard availability in four languages; Dutch, German, English and French. Any other language is available on request.

- ✓ Linked to your workshop occupation
- ✓ Takes time, space and specialism into account
- ✓ Works real time



PLAN-IT ONLINE TIRE CHANGE MODULE

Do you get nervous when the tire change season is approaching? A lot of phonecalls coming in and a crowded workshop, little time for other appointments and a schedule that makes it difficult to keep an overview. It seems like a necessary evil, but it doesn't have to be!

LET YOUR CUSTOMER SCHEDULE THE TIRE CHANGE HIMSELF

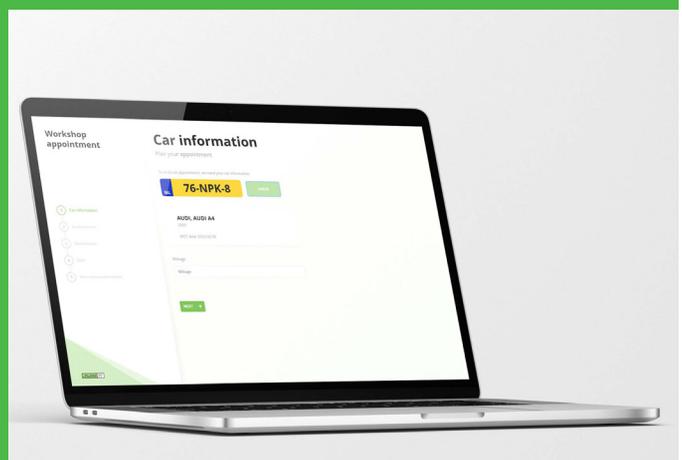
Plan-IT Workshop in combination with Plan-IT Online ensures that you can look forward to the tire change without any problems. With a properly equipped Plan-IT Workshop module, you offer your customers the opportunity to schedule their tire change themselves. Based on available space in your schedule, the customer determines a date and time to carry out the tire change without the intervention of your own staff.

CONNECTED TO PLAN-IT WORKSHOP

Because the tire change module is directly connected to Plan-IT Workshop, customers can schedule their own appointment for the tire change. How? Via our online calendar, Plan-IT Online on Time. The customer visits your website, fills in the necessary information and checks availability. The customer chooses a suitable time and schedules the appointment. Because the online scheduling module updates the availability in real time, there are no double bookings.

MULTILINGUAL

Plan-IT Online Tire change has a standard availability in four languages; Dutch, German, English and French. Any other language is available on request.



PLAN-IT ONLINE

TIRE CHANGE MODULE

Plan-IT Tire Change offers the customer the option to make an appointment online for the tire change at times that are displayed in real time.

MORE BENEFITS

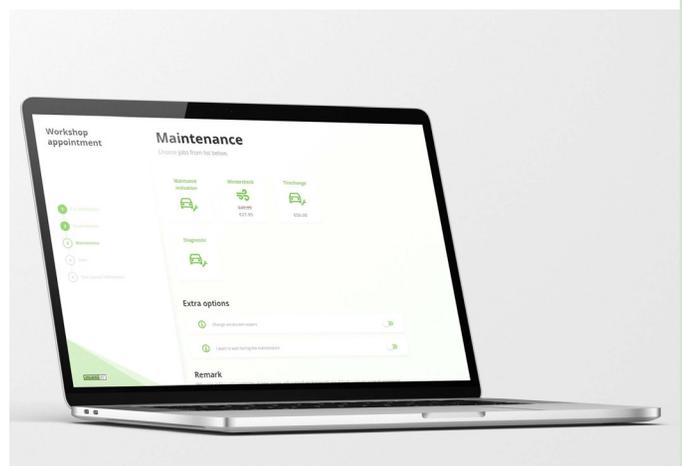
In addition to the aforementioned advantages, the Plan-IT Tire change even more benefits your company.

- Plan-IT ensures that your tire change season runs smoothly and that you can focus on your regular activities.
- No unexpected or double bookings.
- Fully automatic pre-booking of the appointment via mailing campaigns.
- The customer determines himself, based on availability, when and at what time he wants to come, without the intervention of your employees.
- Distribution of customer receipts at the front desk.

- ✓ What you see in the schedule is true
- ✓ No more double bookings
- ✓ Customers do not need to be called back
- ✓ Customer satisfaction increases
- ✓ Proactively approaches customers to book online

LESS INCOMING PHONECALLS

Plan-IT supports in all facets of the tire change. No more double bookings, no unnecessary incoming phonecalls and no more wasted energy in over-managing the schedule. Your schedule runs real time and is therefore always up to date and you always keep an overview. Customers don't have to be called back and your planning remains clear. You can even proactively send a mailing to your customers with a link to the online calendar. This way you motivate your customers to schedule the appointment online. Research shows that more than half of these online appointments are made during working hours, so that you receive less phonecalls and therefore have more peace of mind at the front desk.



PLAN-IT ONLINE

LAST MINUTE DEAL

MODULE

Last Minute Deal is a module that can be added to Plan-IT Online. This module has been developed based on market demands.

DISCOUNTS

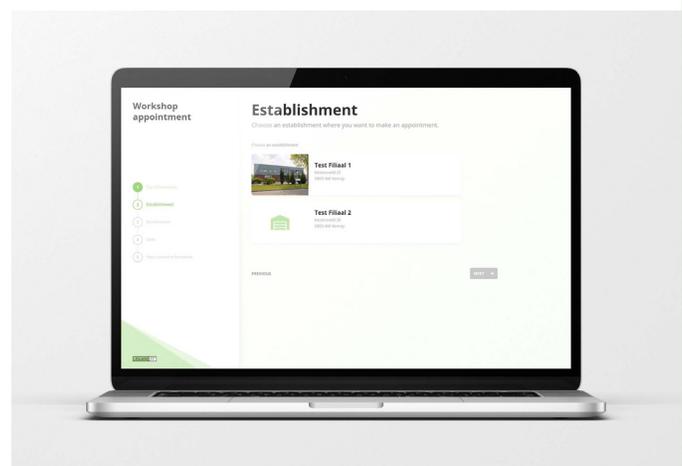
Discounts can be given to the customer on certain days, in order to control the run-up of appointments. A number of standard discount rules have been developed, but you can also manually set discounts yourself.

BENEFITS

- You invite customers to make an appointment at a less busy workplace occupancy. The customer will then receive a discount.
- Fully **dynamic** (automatic) setting.
- Also applicable for early booking discount. For example, after the summer season when it is less busy in your workshop, you can invite your customers to schedule a workshop appointment before the summer for a certain discount. This means that your workshop is also assured of a good occupation in less busy times.

MULTILINGUAL

Last Minute Deal has a standard availability in four languages; Dutch, German, English and French. Any other language is available on request.



PLAN-IT ONLINE

CRM_API

MODULE

We received the request from our customers to selectively retrieve data from Plan-IT Workshop. Therefore we have put together the CRM_API.

POSSIBILITIES

With the appointment data obtained from Plan-IT Workshop, the user is able to perform all kinds of actions himself, such as compiling overviews as well as making data available to other business systems.

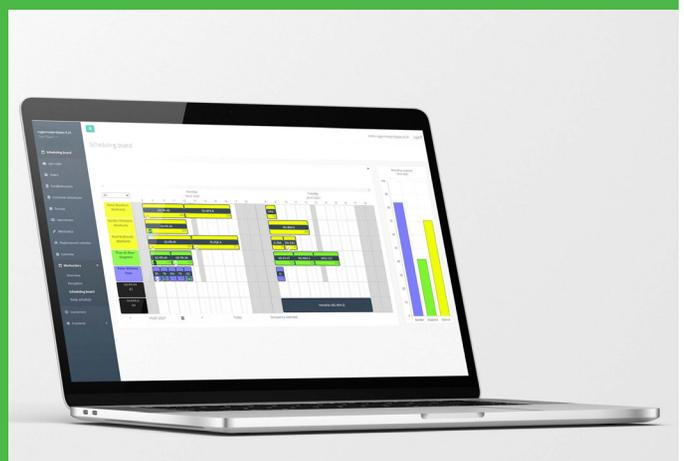
EXAMPLES

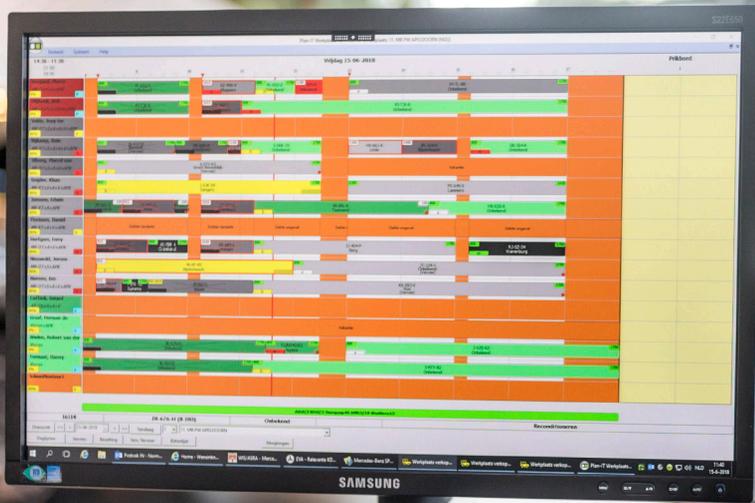
One of the many examples is fully tailoring the appointment confirmation to your customer.

Another example is using the data for the purposes used within your organisation's BI tool

IN SHORT

All data, within the Plan-IT products you use, is also available to you in data form. This way you can also process this valuable data in other applications.





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